

\* Required Fields

Letter of Protest

Print

Email

Date: \* May 20, 2011

in Docket \* 2011 - 47 - WS

Protestant Information:

Name \*

Jeff Jones

Mailing Address \*

100 Torrisdale Dr

City, State Zip \*

Lexington, SC 29073

Phone \*

803 233 3329

E-mail

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

I protest the CWS rate increase as it is unfair. I have seen no improvements to justify the rate increase. Auditing my own meter and comparing it to the bill is nearly impossible. I have had many months when the bill was 2 to 3 months behind. The only explanation I received from customer service was that the billing issue was because of them <sup>(CWS)</sup> switching over to a new billing system. This went on much longer than it should have.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \* (This section should be completed.)

No. Reason being is that there are many others protesting the rate increase that have had Carolina water much longer than myself. They have more proof and horror stories than ~~me~~ I do which would justify the protest much more strongly.